

ACCESSIBILITY

At The International Centre we are committed to ensuring all visitors, delegates and guests are able to easily access and move around the venue.

During your visit if you have require any assistance, please contact any member of team who will be happy to help.

We have installed the following items at The International Centre to aid delegates and visitors who may require their use:

Wheelchair access

Wheelchair users can easily access The International Centre entrances via a lift and ramps. All entrances have automatic doors.

Once inside the venue, a lift to the First Floor Conference Suites is available in the Reception Foyer. Scooters and wheelchairs can be pre-booked prior to visiting the venue by calling 01952 281 500 or by e-mailing contactus@tictelford.com

Car Parking

We have marked blue badge spaces situated on Car Parks 1 and 4. Please remember to display your blue badge within your vehicle on arrival.

Car Park 1 is situated adjacent to a ramped footpath to E1 and E2, and Car Park 4 is adjacent to E4. The event management team can reserve additional spaces on an event by event basis subject to requirements.

Centre Car Park (Multi-storey car park) has accessible bays on each level with pedestrian lift access to the ground floor.

Toilets

The International Centre has unisex, and separate male and female, wheelchair accessible toilets located on both the ground and first floors.

Fire Evacuation

The International Centre has a Managed Fire Evacuation System. Safe holding areas are located on the first floor to ensure wheelchair users can be safely escorted to the Fire Exit by one of our Fire Evacuation Stewards.

Guide Dogs

Trained assistance and guide dogs are welcome but please be mindful that certain environments, where noise levels or attendance numbers are high, can be stressful or confusing for assistance dogs.

For the safety and wellbeing of your dog please make them visible to staff and other visitors at all times.

If you require water for service dogs please let us know prior to arrival so we can arrange this for you.